13820 Sunrise Valley Drive Herndon, VA 20171 Tel 703-345-2455 Fax 704-697-4579 stacy.hannah@twcable.com Stacy S. Hannah Senior Manager, Regulatory 2010.134A 226478



October 18, 2010

## VIA E-Mail

Jeanne Gordon
Docketing Department
South Carolina Office of Regulatory Staff
1401 Maine Street, Suite 900
Columbia, SC 29201
Phone: (803) 737-0775
gordonj@regstaff.sc.gov

RE: 2010 Authorized Utility Representative Form for Telecommunication Carriers

Ms. Gordon:

Enclosed for filing is the 2010 Authorized Utility Representative Form for Telecommunication Carriers on behalf of Time Warner Cable Information Services (South Carolina), LLC ("TWCIS") d/b/a Time Warner Cable.

Please do not hesitate to contact me should you have any questions.

Sincerely,

Stacy S. Hannah

Day Stamol

Attachment

## AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: [x] IXC [x] CLEC [ ] ILEC [ ] Wireless

		CERTIFICATED COMPANY INFORMATION
Time	Warner Cable Informa	ion Services (South Carolina), LLC
Comp	oany Name	
	Warner Cable	888-890-7515
Dba/f	ika	Telephone #
	olumbus Circle,	
1	ng Address	
	<u>York, NY 10023</u> State, Zip Code	
•	•	
	Assembly Street ess Location	
	nbia, SC 29206	Dishmond
	State, Zip Code	Richmond County
<u> </u>		County
		REGISTERED AGENT INFORMATION
Regis	tered Agent: C T Corpo	ration System
Mailin	a Address O.Office De	4. 0 - 114 0 - 114 400
waiin	g Address: 2 Office Pa	k Court, Suite 103
City, S	State, Zip Code: Colun	bia, SC 29223
į	Pursuant to the Comm	ssion's rules and regulations, print or type company contact for the following areas:
Α.	Charlene Keys	2247 Platt Christon Bood West Calumbia CC 20470
Λ.		3347 Platt Springs Road West Columbia, SC 29170 de address if different than above.)
	Ŧ ,	·
	803- 744 -5497	/ 803 251 5345 / charlene.kevs@twcable.com
	803- 744 -5497 Telephone Number	/ 803 251 5345 / charlene.keys@twcable.com Facsimile Number E-mail Address
В.	Telephone Number	Facsimile Number E-mail Address
В.	Telephone Number  TWC Regulatory Comple	
В.	Telephone Number  TWC Regulatory Completed Customer Relations /Completed Customer /Com	Facsimile Number E-mail Address ints 13820 Sunrise Valley Drive Hemdon, VA 20171
B.	Telephone Number  TWC Regulatory Comple Customer Relations /Complex  Telephone Number	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)
B. C1.	Telephone Number  TWC Regulatory Comple Customer Relations /Comple 703-345-2455	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com  Facsimile Number E-mail Address
	Telephone Number  TWC Regulatory Compla Customer Relations /Comple 703-345-2455 Telephone Number  Stacy S. Hannah	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com
	Telephone Number  TWC Regulatory Complete Customer Relations / Complete 703-345-2455 Telephone Number  Stacy S. Hannah Customer Relations / Complete 703-345-2455	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com Facsimile Number E-mail Address  13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative for Escalated Complaints (Include address if different than above.)  / 704-697-4579 / stacy.hannah@twcable.com
	Telephone Number  TWC Regulatory Complete Customer Relations / Complete 703-345-2455 Telephone Number  Stacy S. Hannah Customer Relations / Complete Custome	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com Facsimile Number E-mail Address  13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative for Escalated Complaints (Include address if different than above.)
	Telephone Number  TWC Regulatory Complete Customer Relations / Complete Customer Relations / Complete Customer Number  Stacy S. Hannah  Customer Relations / Complete Customer Relations / Complete Customer Relations / Complete Customer Number  888-890-7515	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com Facsimile Number E-mail Address  13820 Sunrise Valley Drive Hemdon, VA 20171  complaints Representative for Escalated Complaints (Include address if different than above.)  / 704-697-4579 / stacy.hannah@twcable.com Facsimile Number E-mail Address
C1.	Telephone Number  TWC Regulatory Complete Customer Relations / Complete 703-345-2455 Telephone Number  Stacy S. Hannah Customer Relations / Complete 703-345-2455 Telephone Number	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com Facsimile Number E-mail Address  13820 Sunrise Valley Drive Hemdon, VA 20171  complaints Representative for Escalated Complaints (Include address if different than above.)  / 704-697-4579 / stacy.hannah@twcable.com Facsimile Number E-mail Address
C1.	Telephone Number  TWC Regulatory Complete Customer Relations / Complete Customer Relations / Complete Customer Number  Stacy S. Hannah Customer Relations / Complete Customer Relations / Complete Customer Number  888-890-7515 Customer Contact (Tolinam Gaebel	Facsimile Number  E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com Facsimile Number E-mail Address  13820 Sunrise Valley Drive Herndon, VA 20171  implaints Representative for Escalated Complaints (Include address if different than above.)  / 704-697-4579 / stacy.hannah@twcable.com Facsimile Number  E-mail Address  Free Number)
C1.	Telephone Number  TWC Regulatory Comple Customer Relations / C 703-345-2455 Telephone Number  Stacy S. Hannah Customer Relations / C 703-345-2455 Telephone Number  888-890-7515 Customer Contact (Toli Tom Gaebel Engineering Operations	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com  Facsimile Number E-mail Address  13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative for Escalated Complaints (Include address if different than above.)  / 704-697-4579 / stacy.hannah@twcable.com  Facsimile Number E-mail Address  Free Number)  (Include address if different than above.)
C1.	Telephone Number  TWC Regulatory Completed Customer Relations / Completed Customer Customer Contact (Toling Caebel Engineering Operations 803-251-5305	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com  Facsimile Number E-mail Address  13820 Sunrise Valley Drive Herndon, VA 20171  implaints Representative for Escalated Complaints (Include address if different than above.)  / 704-697-4579 / stacy.hannah@twcable.com  Facsimile Number E-mail Address  Free Number)  (Include address if different than above.)  / 803-251-5311 / tom.gaebel@twcable.com
C1.	Telephone Number  TWC Regulatory Comple Customer Relations / C 703-345-2455 Telephone Number  Stacy S. Hannah Customer Relations / C 703-345-2455 Telephone Number  888-890-7515 Customer Contact (Toli Tom Gaebel Engineering Operations	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com  Facsimile Number E-mail Address  13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative for Escalated Complaints (Include address if different than above.)  / 704-697-4579 / stacy.hannah@twcable.com  Facsimile Number E-mail Address  Free Number)  (Include address if different than above.)
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C1.	Telephone Number  TWC Regulatory Comple Customer Relations / C 703-345-2455 Telephone Number  Stacy S. Hannah Customer Relations / C 703-345-2455 Telephone Number  888-890-7515 Customer Contact (Toli Tom Gaebel Engineering Operations 803-251-5305 Telephone Number	Facsimile Number E-mail Address  ints 13820 Sunrise Valley Drive Hemdon, VA 20171  implaints Representative (Include address if different than above.)  704-697-4579 / twc.regulatory.complaints@twcable.com  Facsimile Number E-mail Address  13820 Sunrise Valley Drive Herndon, VA 20171  implaints Representative for Escalated Complaints (Include address if different than above.)  / 704-697-4579 / stacy.hannah@twcable.com  Facsimile Number E-mail Address  Free Number)  (Include address if different than above.)  / 803-251-5311 / tom.gaebel@twcable.com

F.	Customer Service - Request Customer Complaint or General Manager contacts listed above  Emergencies (During non-office hours)				
	888-890-7515	/ 803 251 5345	/ https://www.timewarnercable.com/Carolinas/about/contactus.ash.		
	Telephone Number	Facsimile Number	E-mail Address Form		
<u>In add</u>	dition, please provide the fol	lowing company contact inform	mation to assist in proper routing of correspondence and invoices		
G.		lumbus Circle New York, NY 100 clude address if different than ab			
	212-364-8482	/ 704-973-6239	/ julie.laine@twcable.com		
	Telephone Number	Facsimile Number	E-mail Address		
Н.	Stacy S. Hannah				
	Dual Party Mailings (Name)				
	13820 Sunrise Valley Drive Hemdon, VA 20171				
	Mailing Address 703-345-2455 /	704-697-4579	/ stacy hannah@hyeahla.com		
	Telephone Number	Facsimile Number	/ stacy.hannah@twcable.com E-mail Address		
	·	T docume (Value)	E maii naarooo		
I.	Julie P. Laine Interim LEC Fund Mailings (Name)				
	60 Columbus Circle, New	York, NY 10023			
	Mailing Address				
	212-364-8482	/ 704-973-6239	/ julie.laine@twcable.com		
	Telephone Number	Facsimile Number	E-mail Address		
J.	Ann Reitter Universal Service Fund N	failings (Nama)			
		• • •			
	7910 Crescent Executive D Mailing Address	Orive, Charlotte, NC 28217			
	<u>704-731-3123</u>	/ 704-731-1186	/ ann.reitter@twcable.com		
	Telephone Number	Facsimile Number	E-mail Address		
K.	Ann Reitter				
	Gross Receipts Mailings (Name)				
	7910 Crescent Executive D	rive Charlotte NC 28217			
	Mailing Address	71170, Olidiloko, 170 20217			
	704-731-3123	/	/ ann.reitter@twcable.com		
	Telephone Number	Facsimile Number	E-mail Address		
L.	Julie P. Laine				
	Lifeline Mailings (Name)				
	60 Columbus Circle, New \	ork, NY 10023			
	Mailing Address 212-364-8482	/ 704-973-6239	/ iulia laina@husahla sam		
	Telephone Number	Facsimile Number	/ julie.laine@twcable.com E-mail Address		
	releptione Number	i acsimile (Admice)	L-mail Address		
			ST HO I		
	Stacy S. Hannah		Sax James		
	This form was completed by (print name)		Signature		
	Senior Manager, Regulatory		October 18, 2010		
	Title		Date		
	RETURN COMPLETED FO				
	Public Service Commission of SC		Office of Regulatory Staff		
	Docketing Department Post Office Drawer 11649		Attn: Jeanne Gordon		
		th Carolina 29211	1401 Main Street, Suite 900 Columbia, South Carolina 29201 (Rev. PSC 01/2010		
	Columbia, Cou	ar Jalomia Lot i l	Columbia, South Carolina 29201 (Rev. PSC 01/2010		